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# Hannah Holstrom

hjholstrom.com

Fredericksburg, VA

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## PROFESSIONAL SUMMARY

Motivated student at the University of Mary Washington pursuing an English major and minors in Digital Studies, Linguistics, and History who is interested in pursuing archival work post-grad. Demonstrates strong conflict resolution skills and experience in mentorship and customer service. Committed to fostering positive workplace environments and supporting others in achieving their goals.

## SKILLS

- Customer service
- Peer support
- Written communication
- Organizational skills
- Marketing and digital media
- Adaptability
- Time management
- Research
- Team collaboration
- Problem resolution
- Website Development

## WORK HISTORY

**Peer Mentor** - August 2025 to December 2025

**University of Mary Washington** - Fredericksburg, VA

- Guided students while transitioning to college
- Provided peer support to resolve academic and personal challenges
- Facilitated communication between students and faculty
- Encouraged participation in university activities
- Advised students on course selection

**Camp Counselor** - June 2025 to August 2025

**Chanco on the James** - Spring Grove, VA

- Collaborated with staff to create a safe and welcoming environment for all participants
- Worked as a lifeguard and a ropes course instructor
- Supervised campers throughout daily activities

**Marketing Intern** - September 2024 to December 2024

**University of Mary Washington Campus Recreation** - Fredericksburg, VA

- Attended events on campus to gather content
- Worked with photography editing software
- Collaborated with team members to design promotional materials for events
- Created and executed social media strategies to increase engagement

**Employee** - May 2024 to January 2025

**Baskin-Robbins** - Williamsburg, VA

- Provided service to customers
- Operated cash register efficiently, processing transactions accurately
- Maintained cleanliness of work area

**Food Runner** - June 2023 to August 2023

**Marcus Theatres** - Williamsburg, VA

- Communicated with kitchen staff to ensure order accuracy
- Delivered food to guests in theater seating areas
- Monitored inventory levels
- Organized food orders
- Cleaned and sanitized work areas throughout shift including counter tops, floors, equipment

**Cashier** - May 2021 to August 2021

**Panera Bread** - Williamsburg, VA

- Processed customer orders
- Maintained cleanliness of tables and dining area
- Collaborated with team members to ensure timely food preparation and service
- Packaged bakery items for customer purchases

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## EDUCATION

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**English - Bachelor of Arts** - 2027

**University of Mary Washington** - Fredericksburg, VA

**High School** - 2023

**Jamestown High School** - Williamsburg, VA

- Advanced Diploma

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## AFFILIATIONS

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- Dancer and choreographer in UMW's Performing Arts Company
  - UMW Mortar Board
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